Air Liquied Internal Communication PPT By Tempest Advertising



FINDINGS



Findings of Employee Interaction with Tempest

BACKGROUND



ALEI has appointed "Tempest Advertising Pvt Ltd." for developing an in-house campaign to create a professional, quality focused environment amongst its employees in India.

In order to understand the current situation, Tempest met 25 ALEI employees across functions and levels.

The following are the key findings.



FINDING 1



Who is AL?

An MNC?

Most employees were unaware of the history, businesses, current activities and culture of AL the parent company.



FINDING 2



About ALEI

Why in India?

Where are we now and where are we going?



FINDING 3



- Unfriendly/Non supporting.
- Seniors not seen as mentors.
- Will allow mistakes to happen rather than intervene at the right time.



> No rewards, only reprimands.



- Scary (Am I next on the firing list?)
- Lack of transparency



- ➤ Division Engineers v/s Non Engineers.
- New recruits are getting a better deal.



> Induction process needs improvement.



➤ Insufficient training (HO staff).



FINDING 4



> Same mistakes being repeated again and again, wastage of material and time due to lack of coordination and involvement of staff.



FINDING 5



About Changed Environment in ALEI

Steps being taken to professionalize:

- Fair performance appraisal (Better increments).
- Reach Out program (But nobody asks tough questions).
- > Technology Up-gradation.



FINDING 6



Everybody is waiting for something to be done about the current situation. Anything at all.





How would you describe ALEI?

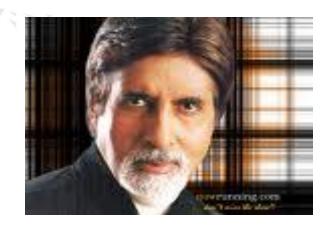


SOME RESPONSE



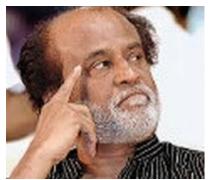


Sonia Gandhi: Foreigner, trying to grapple with Indian psyche.



Amitabh Bachchan: Big, Survivor, Successful, Multifaceted.





Rajnikant: Successful but not beautiful.







Jawaharlal Nehru Elite, intelligent but unable to connect with the masses.

OUR ASSESMENT



Lack of identification with the company

- Lack of knowledge.
- > Insufficient communication from top down at the operational level.
- ✓ About the current happenings.
- ✓ About the future Co. & Career.



Lack of involvement with the job

- Minimal opportunity to share work and experiences.
- ✓ Why should I tell if I am not asked.
- ✓ If you ask me I can make a lot of difference.
- ✓ Please involve me. I can really make a difference.



Uncertainty- Fear – Don't Care

- ➤ I have really tried but am not acknowledged.
- Ask me not what I can do for the company, ask me what the company will do for me.

OUR FIRST THOUGHT



Spread the Knowledge:

- World map showing AL operations across the world at the reception
- Photos/Films of projects undertaken:
- ✓ Worldwide
- ✓ In India



The World of Air Liquide



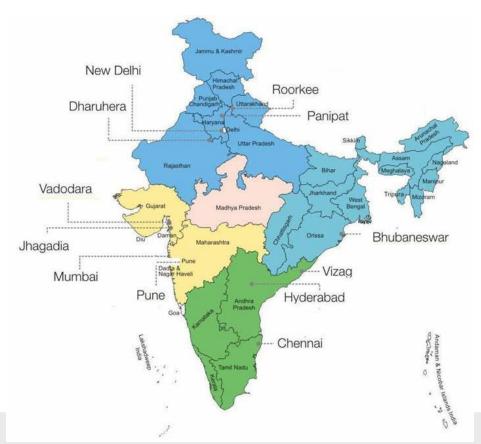


The Five Engineering Centres of Air Liquide





Air Liquide in India





This is Air Liquide









Air Liquide in India





Spread the Knowledge:

Corporate kit consisting of AL and ALEI brochure, Vision & Mission statement,

Discussion continues

Launch Campaign Plan



CREATIVE





Objective

- Creating a Teaser Campaign
- Generate Curiosity amongst the employees
- Way Forward





Phase 1 - Minus 10 days









Phase 1 - Minus 8 days











Phase 1 - Minus 6 days











Emailer









Phase 2 - Minus 5 days





Distribute T-shirts (amongst few) that reads - I'm going to meet Will.





Phase 3 - Announce the Conference





Conference with Launch Film





Phase 4 - End of Conference





Distribute T-shirts that reads I have Will. There's Way





➤ So what does Will think?

➤ So what does Will Say?

> So what does Will want?





Phase 5 - Post Launch





Will says no stopping now!





Will thinks good isn't good enough anymore.





The boss isn't always right says Will.



FOLLOW UP ACTIVITIES



Curiosity Posters









Curiosity Posters









Birthday Celebration









Contest

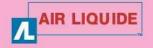
In order to encourage employees to interact with each other, we could introduce appreciation cards contest.



vote for

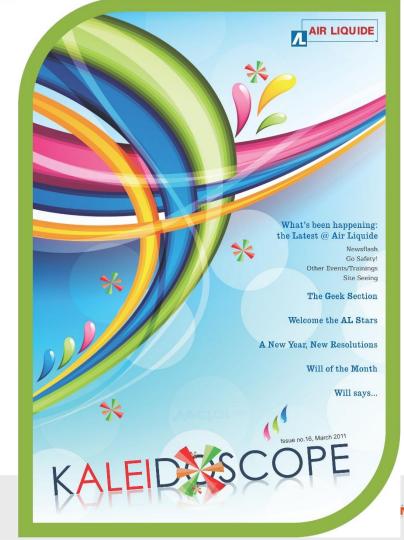
Because

A Quality Development Initiative for Achieving Lasting Excellence in India





Newsletter





Enquiry Box & Festival Wishing Posters









Little Wills

A day dedicated for the employees and their kids only







ALEI Awards

- Motivator of the Year
- Negotiator of the Year
- Newcomer of the Year
- Innovator of the Year
- Most Helpful Person of the Year
- Most Ambitious Person of the Year
- Relationship Builder of the Year
- Employee of the Month/Year



Communication Activity

The whole office can disconnect phones so that any communication that has to be made can be made person to-person.

This will force people to end up talking to each other and communicate effectively.



Thank You.

